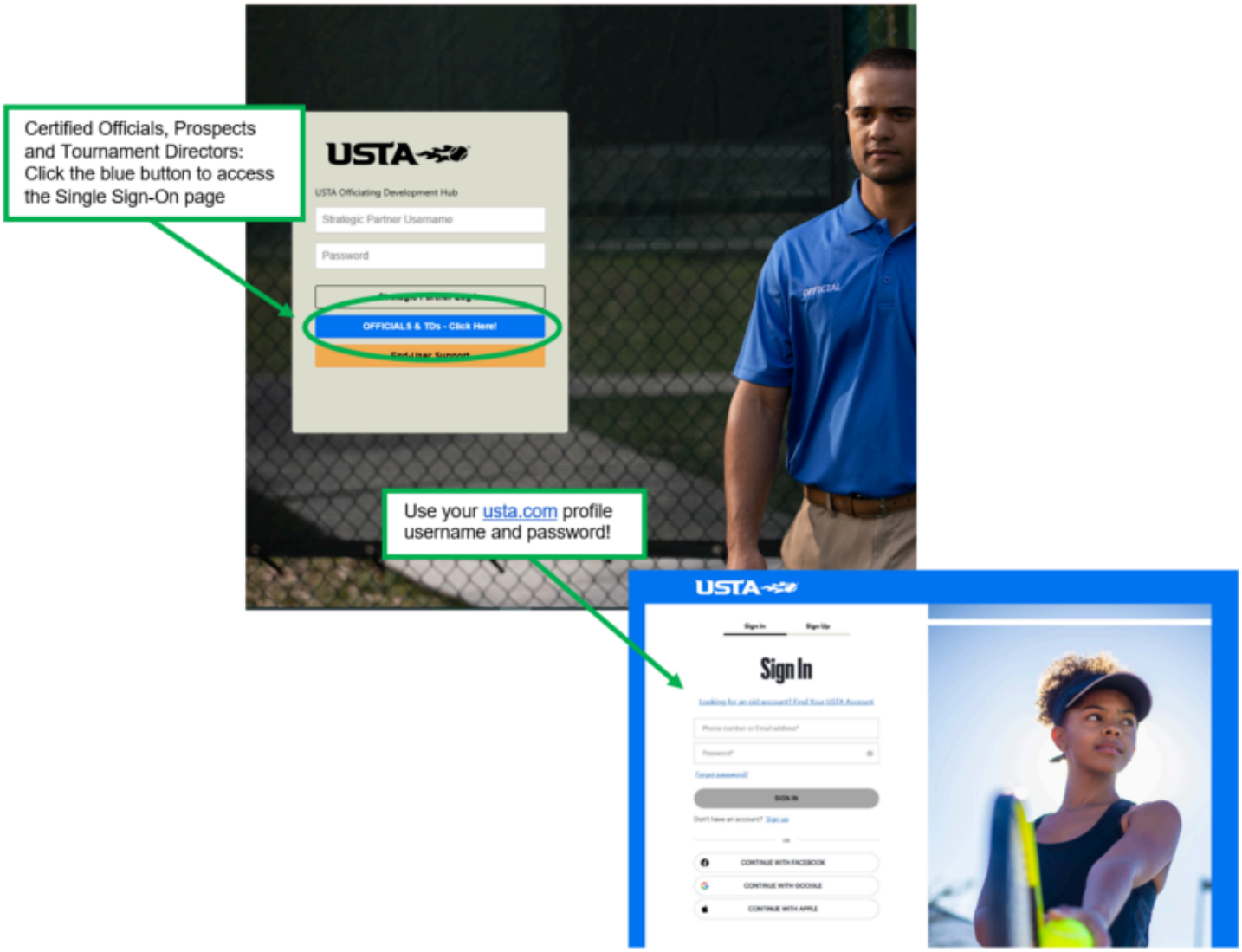
Access the TD/Referee Dual Role Course Guide

February 2025

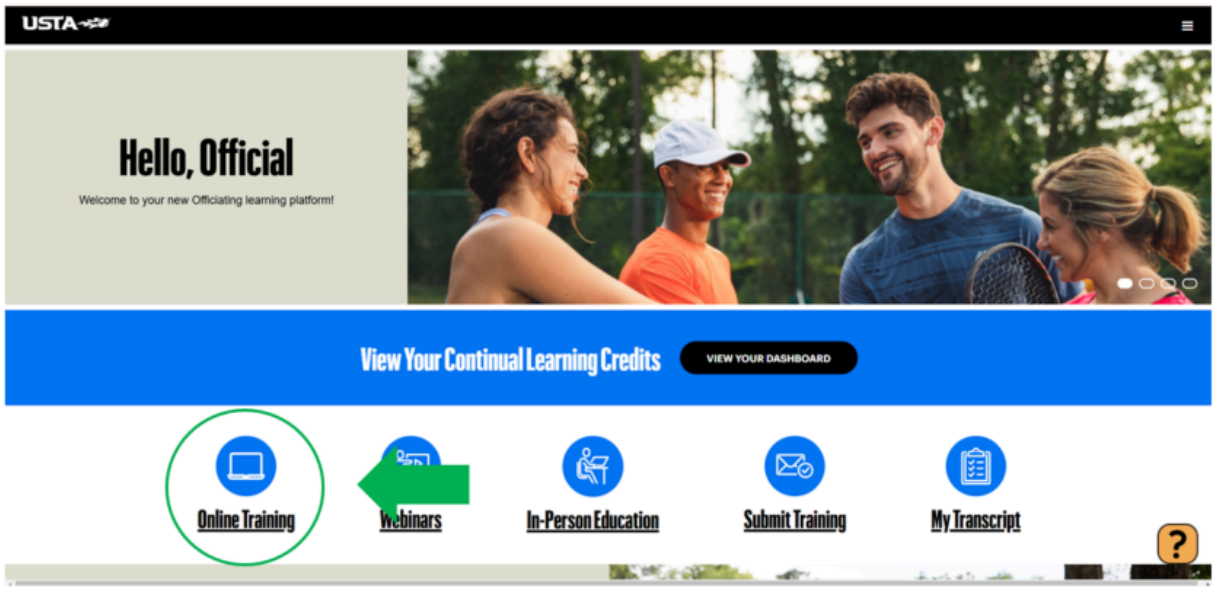
Access the USTA Officiating Development Hub

1. Go to the USTA Officiating Development Hub: usta.com/myofficiatingdevelopment
2. Click the blue “Officials & TD’s - Click Here!” button.
3. Enter your usta.com membership account username and password.

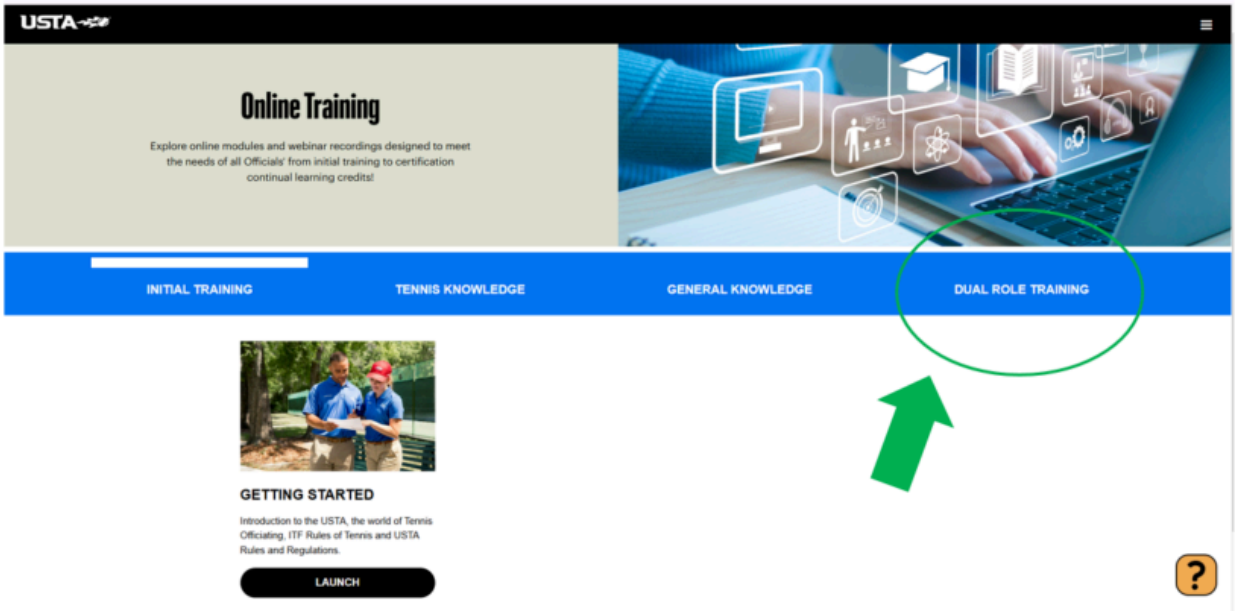


Locate and Access the Course

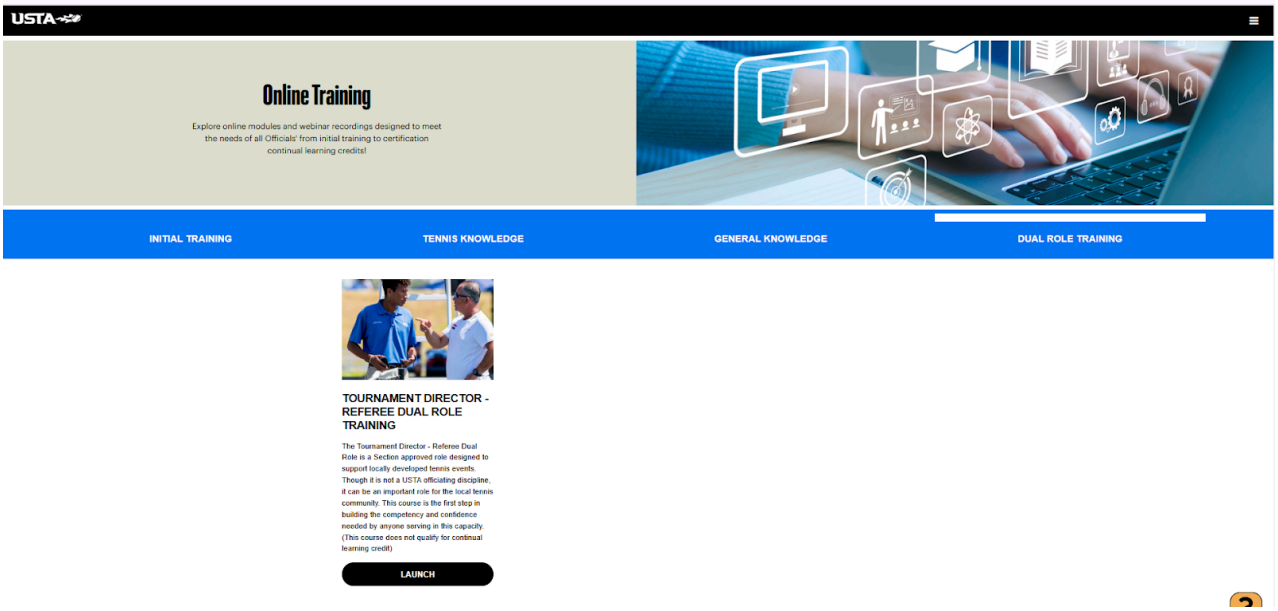
1. Click “Online Training



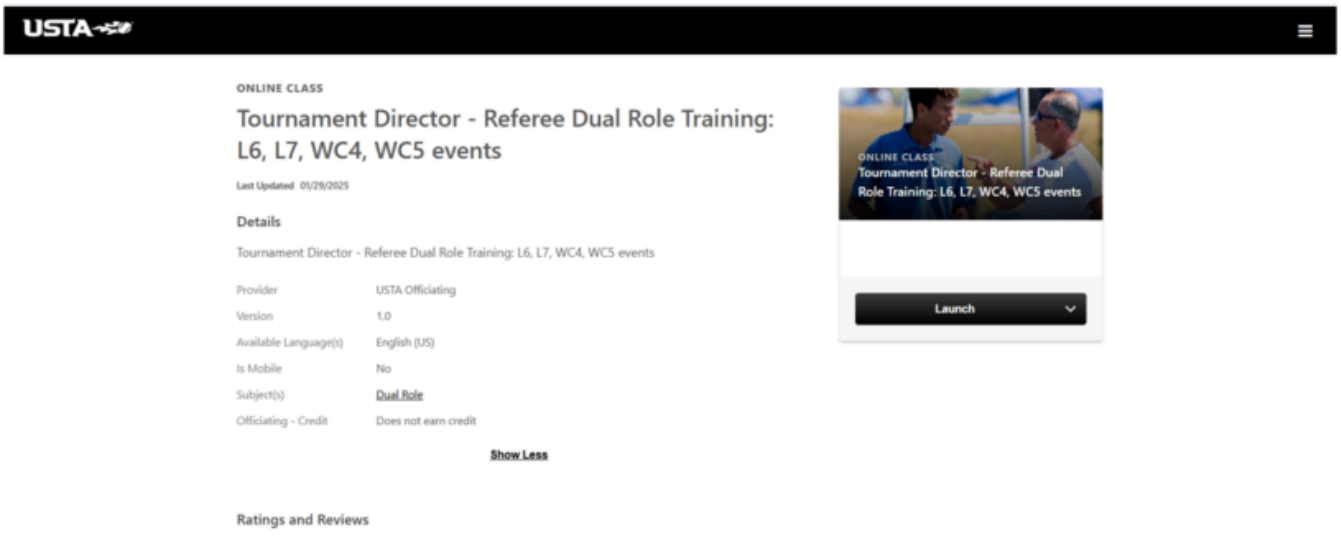
2. Click the “Dual Role” tab



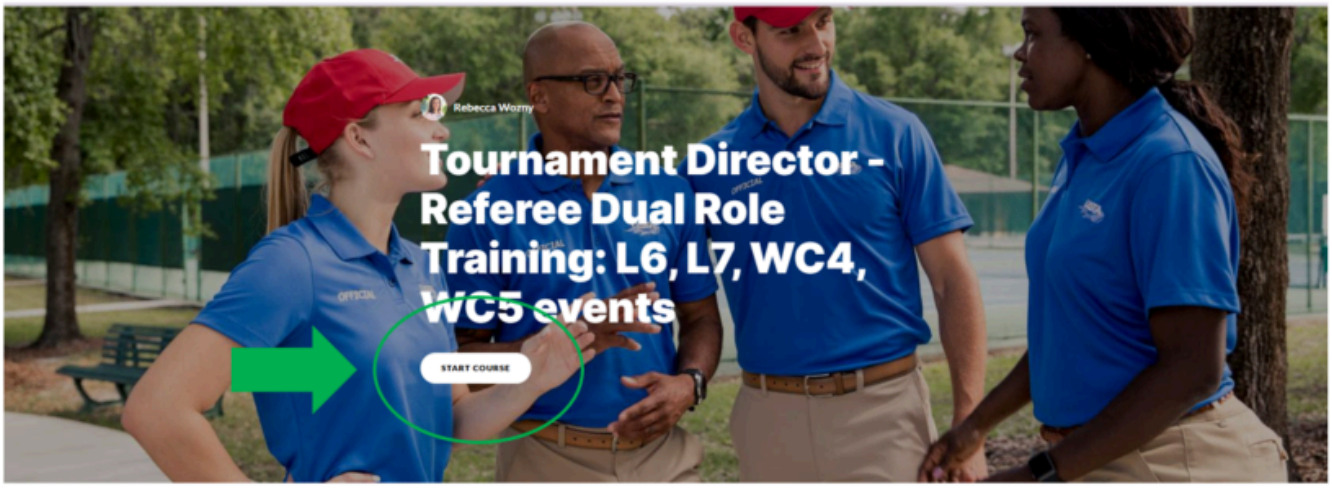
3. Click the black “Launch” button



4. Click the black“Launch’” button



5. Click “Start Course”



6. All Done? The record of your completion is available in multiple ways:
    - Look for an email with a link to your completion certificate.
    - Click “My Transcript” from the Development Hub Home Page or from the drop down at the hamburger menu at the top right of the screen. Be sure the search filter is on “All” or ”Completed”.
    - Within two weeks, your name will be added to the roster of people who have completed this course. This roster is shared with Section personnel.
    - Note: If you are interested in more information, contact officiating@usta.com.

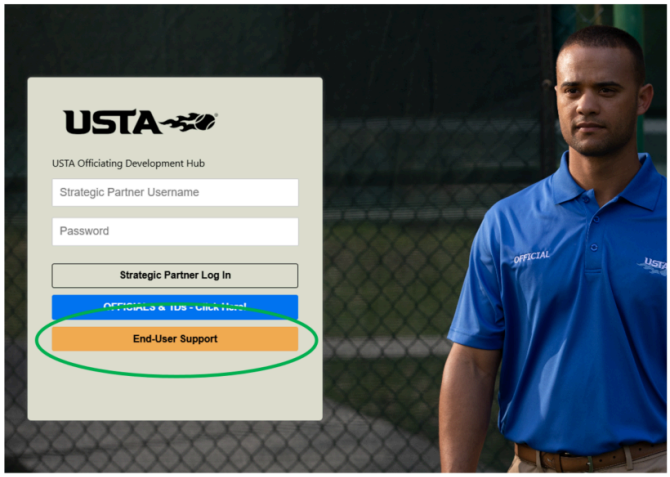
Need help?

The Officiating Development Hub End User Support team can be reached by clicking the orange question mark icon in the Development Hub or the orange “End User Support” button on the log-in page.

- The "Chat Now" feature offers 24/7 service
- Click "Alternative Support Options" to get help through email or phone (not available 24/7)
- A direct email can be sent to usta.officialshub@eskillz.com

The support team can help you with creating or managing your account, technical issues with completing online courses, registering for learning events, or accessing resources and webinar recordings.

Development Hub Log-in Page



Development Hub Home Page